

Adult Social Care in Oxfordshire
Healthwatch Board
25 April 2017

Kate Terroni,
Director for Adult Social Care

Services we provide

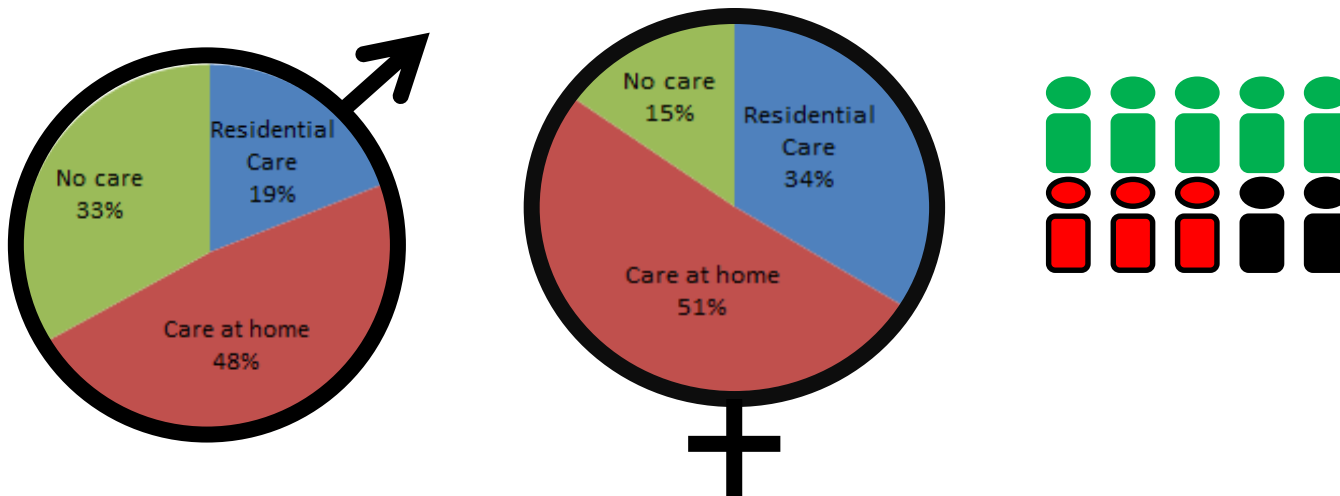
- Prevention
 - Information and advice
 - Assistive technology
 - Equipment
 - Supporting Carers
 - Daytime Support
- Recovering Independence
- Ongoing care and support
 - Living at home
 - Direct payments
 - Care homes
 - Extra Care housing



Need for care

When people need social care

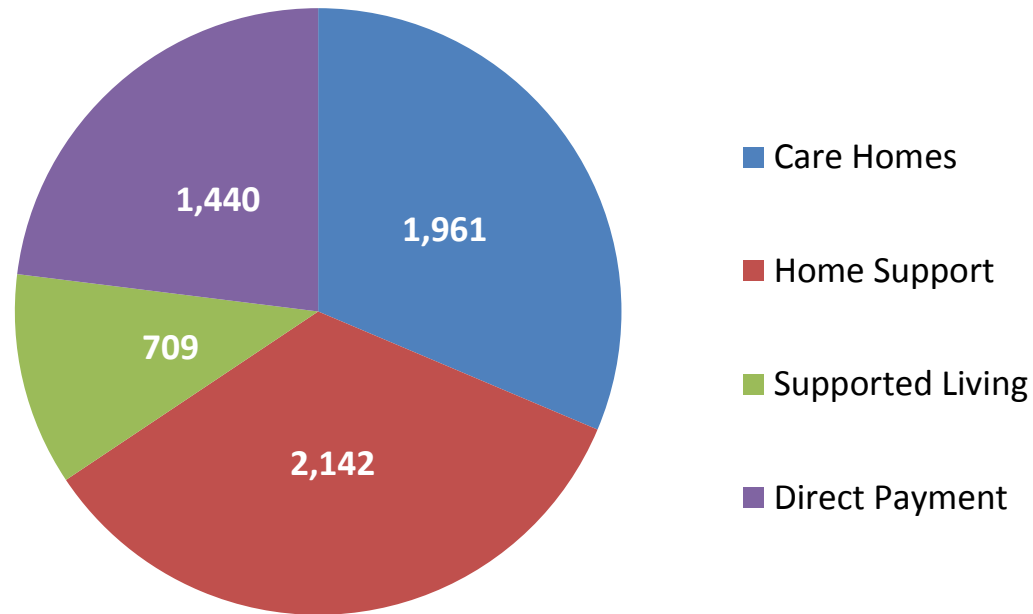
- 50% are supported by family/friends
- 20% from local authorities
- 30% privately fund



67% of men and 85% of women who reach 65 will need social care at some point in their life

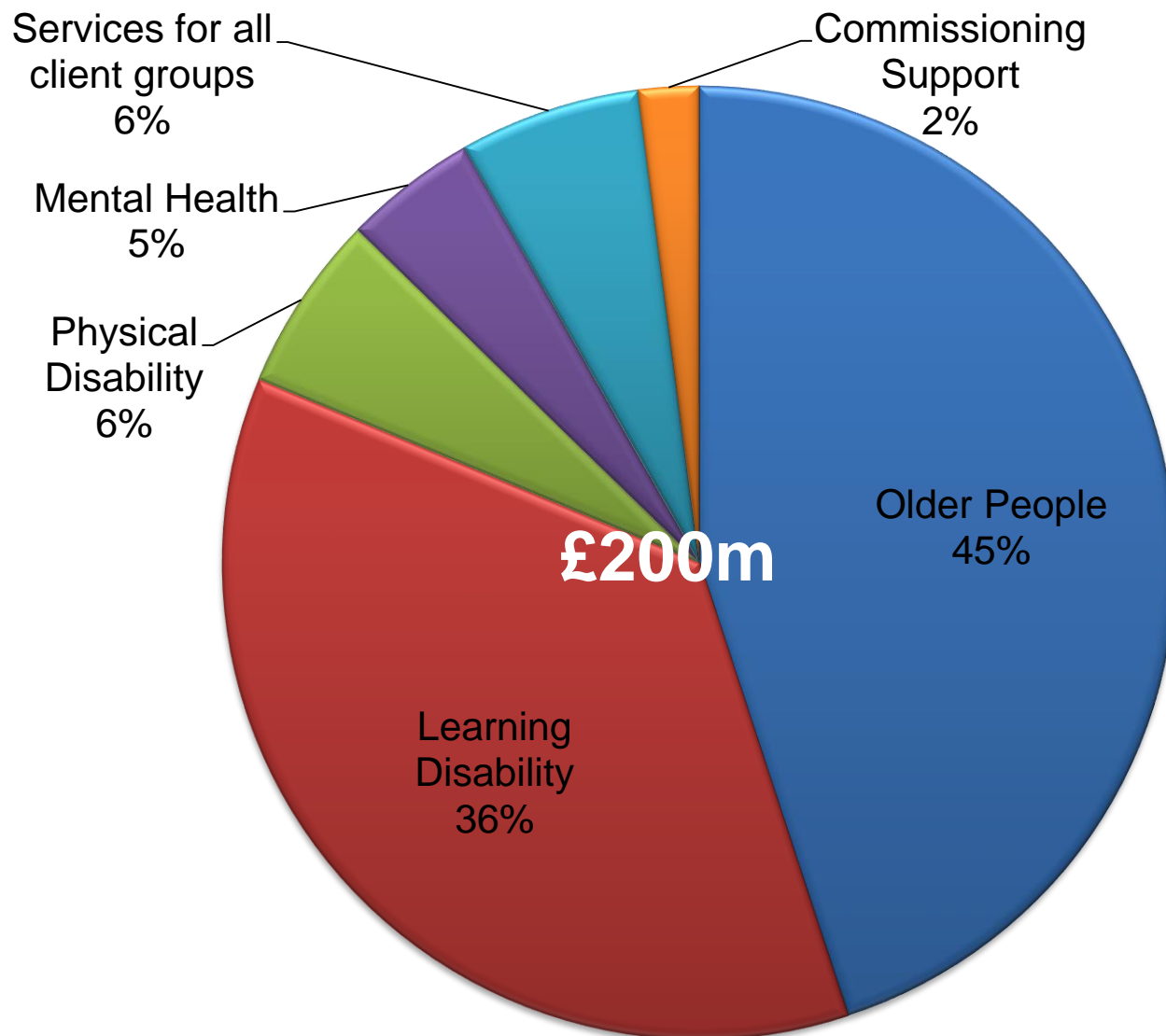
How many people are supported?

7,167 people are supported by social care across the pools



22,000 hours of home care are commissioned each week

Adult Social Care Budget 2017/18



Our vision



We intend to deliver

- Sustained and **improved experience** for people who access our services
- Sustainable, **good quality services** for the people of Oxfordshire

We will do this with people

- **Partnership** - working with the NHS, private, and voluntary sector providers to deliver effective services
- **Collaboration** – using the collective expertise of our customers, families, health partners, key stakeholders and our staff to design, procure and evaluate services

Demand Management

Successfully reduce / delay people's need for adult social care

Continue to provide good quality informative and advice – measure outcomes from Community Information Networks

Implement the Daytime support Sustainability and Innovation funds and assess the effectiveness of supporting communities to support themselves

Investigate ImPower and the potential to be implemented across Adults as well as children's

Targeted reassessments of all packages under 5 hours of care

Responsible Localities

Embed new structure and assess impact on improved customer experience

Evaluation of whether it has delivered original goals... reduced waiting lists, increased delivery of reviews, ability to provide multi-agency quick response, single safeguarding service

Monitor and encourage the “Job-Swap” initiative

Extend good examples of integrated working with Health, explore virtual wards, increasing links with GP federations

Strength Based approach

Shift dialogue with individuals to place the emphasis on what they CAN do and what they CAN contribute

Implement new model of assessment

Support plans with more developmental focus

Help to Live at Home support plans to become 10% developmental

Trusted Assessor

Maximise the total staffing resource to provide timely and specialist assessments and up-skill workforce

Continue to embed social workers and OTs being able to commission small pieces of equipment and packages of care

Help to Live at Home providers able to reassess and right size packages

Pilot with a private Care Home provider reassessing changes in care needs of current residents

Workforce

A workforce with the right skills set in the right setting to meet the changing need and environment

Consistent use of Values Based Recruitment

Establish and evaluate impact of business support to private providers

Consider a small, flexible internal service

Care Homes

Single Commissioner, targeted approach to collective support

4,895 care home places for older people across 111 care homes in Oxfordshire

More than half of the places are purchased by people who fund their own care

There are gaps in provision, particularly for people with dementia and more complex needs

Co-Production

We design services, buy services and evaluate our services with our customers at every stage of the journey

National leader in co-production (conference led by our customers, families and stakeholders in 2018)

Take co-production approach across Council

Deliver 5 -7 truly co-produced projects in 17/18